

SYNERGY AND HORIZON POWER — DISCONNECTIONS

**960. Hon Dr STEVE THOMAS to the parliamentary secretary representing the Minister for Energy:**

I refer to the Synergy and Horizon Power disconnections.

- (1) How many residential disconnection notices have been issued for each month from 1 March to 31 May 2023?
- (2) How many residential disconnections have occurred for each month from 1 March to 31 May 2023?
- (3) What was the number of applications received and hardship utility grant scheme payments made in each month from 1 March to 31 May 2023?

**Hon MATTHEW SWINBOURN replied:**

I thank the member for some notice of the question.

(1)–(3) The following answer has been provided to me by the Minister for Energy. It is largely in tabular form.

I seek leave to have the response incorporated into *Hansard*.

[Leave granted for the following material to be incorporated.]

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(1)–(2) HORIZON POWER AND SYNERGY – RESIDENTIAL ELECTRICITY CUSTOMERS

	Disconnection notices issued	Disconnections completed	Re-energisations
Mar 23	2,774	1,371	2,774
Apr 23	2,321	634	2,126
May 23	3,120	1656	3,001

- (3) The Hardship Utility Grant Scheme (HUGS) is administered by the Department of Communities. The question regarding applications received should be directed to that agency.

The number and value of HUGS applications approved for Synergy and Horizon Power customers is provided below.

	Number of HUGS applications approved - Synergy	Value of HUGS grants paid – Synergy	Number of HUGS applications approved - Horizon Power	Value of HUGS grants paid - Horizon Power
March 2023	796	\$458,716	14	\$12,054
April 2023	607	\$352,980	19	\$16,275
May 2023	829	\$466,084	21	\$18,653

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